How to Check the Status of a Completed Authorization Request

After logging in to the PrimeWest Health provider portal, you will be taken to the “My Authorizations” section, which displays your most recent 15 – 30 authorization request submissions.

Click View next to the authorization you want to check.

Authorization details, including the authorization number, are displayed.

The “Letters” section is located below the member details section. Click View next to the applicable letter to review it. (PrimeWest Health is also sending out paper copies of letters until further notice.)