



Families & Children and MinnesotaCare	How many times this happened	Out of total requests	Percentage
Percentage of standard prior authorization requests that were approved, aggregated for all items and services	8299	10573	78%
Percentage of standard prior authorization requests that were denied, aggregated for all items and services	2274	10573	22%
Percentage of prior authorization requests that were approved only after the time for review was extended	0	0	-
Percentage of expedited (urgent) prior authorization requests that were approved, aggregated for all items and services	133	149	89%
Percentage of expedited (urgent) prior authorization requests that were denied, aggregated for all items and services	16	149	11%
Percentage of standard prior authorization requests that were approved after appeal, aggregated for all items and services	108	253	43%

Families & Children and MinnesotaCare	Mean	Median
Average and median time that elapsed between the submission of a request and a determination, for standard prior authorization requests, aggregated for all items and services	2	1
Average and median time that elapsed between the submission of a request and a determination, for expedited prior authorization requests, aggregated for all items and services	0	0



PrimeWest Senior Health Complete (HMO SNP) and Minnesota Senior Care Plus (MSC+)	How many times this happened	Out of total requests	Percentage
Percentage of standard prior authorization requests that were approved, aggregated for all items and services	994	1104	90%
Percentage of standard prior authorization requests that were denied, aggregated for all items and services	110	1104	10%
Percentage of prior authorization requests that were approved only after the time for review was extended	0	0	-
Percentage of expedited (urgent) prior authorization requests that were approved, aggregated for all items and services	9	12	75%
Percentage of expedited (urgent) prior authorization requests that were denied, aggregated for all items and services	3	12	25%
Percentage of standard prior authorization requests that were approved after appeal, aggregated for all items and services	10	17	59%

PrimeWest Senior Health Complete (HMO SNP) and Minnesota Senior Care Plus (MSC+)	Mean	Median
Average and median time that elapsed between the submission of a request and a determination, for standard prior authorization requests, aggregated for all items and services	2	1
Average and median time that elapsed between the submission of a request and a determination, for expedited prior authorization requests, aggregated for all items and services	0	0



Prime Health Complete and Special Needs BasicCare	How many times this happened	Out of total requests	Percentage
Percentage of standard prior authorization requests that were approved, aggregated for all items and services	1070	1248	86%
Percentage of standard prior authorization requests that were denied, aggregated for all items and services	178	1248	14%
Percentage of prior authorization requests that were approved only after the time for review was extended	0	0	-
Percentage of expedited (urgent) prior authorization requests that were approved, aggregated for all items and services	17	17	100%
Percentage of expedited (urgent) prior authorization requests that were denied, aggregated for all items and services	0	17	0%
Percentage of standard prior authorization requests that were approved after appeal, aggregated for all items and services	6	21	29%

Prime Health Complete and Special Needs BasicCare	Mean	Median
Average and median time that elapsed between the submission of a request and a determination, for standard prior authorization requests, aggregated for all items and services	2	1
Average and median time that elapsed between the submission of a request and a determination, for expedited prior authorization requests, aggregated for all items and services	0	0