

PrimeWest Health's Single Plan Status: Talking Points for Seniors and People with Disabilities

Beginning in 2027, with the exception of MinnesotaCare, PrimeWest Health will be the single Minnesota Health Care Programs (MHCP) plan available in our 24 counties. People currently enrolled in programs for seniors and people with disabilities who had a choice of plans in 2026 may have questions about enrolling with PrimeWest Health for 2027. Please use the following talking points to discuss this transition.

Beginning in January 2027, PrimeWest Health will be the single Medical Assistance health plan option for seniors and people with disabilities in PrimeWest Health's 24 counties. No other health plans in these counties will offer these programs. Their Medical Assistance-covered medical and pharmacy benefits will stay the same.

Starting in January 2027, new members enrolled in PrimeWest Senior Health Complete (PrimeWest Health's Minnesota Senior Health Options plan) and Prime Health Complete (PrimeWest Health's Integrated Special Needs BasicCare plan) will have a transition period for getting their Part D drugs. During this time, they will still have access to their current medications while transitioning to the PrimeWest Health formulary.

New members who currently have a provider who is not in the PrimeWest Health network should let PrimeWest Health know. We will reach out to that provider to see if we can add them to our network.

Those who will be enrolling in PrimeWest Health can call our Member Services at **1-866-431-0801** (toll free) with questions about their new health plan or contracted providers.