

# PRIMEWEST HEALTH-HOSTED Lunch & Learn

Thursday, December 8, 2011  
11 a.m. - 1 p.m.



(Leave the bag at home. Lunch is provided!)

This Lunch & Learn for dental providers will address the following topics related to the transition from Midwest Dental Benefits (MDB) to PrimeWest Health:

- 2012 dental claim submission changes
- Claims processing/payment
- Electronic claims
- Web portal
- Service Authorization requests
- Contacting PrimeWest Health for assistance
- Q&A – Please submit questions with your RSVP!

Representatives from PrimeWest Health's Provider Services, Claims, and Care & Quality Management departments will be available to answer questions and address concerns you may have.

Lunch will be provided, and the meeting will be held at the Douglas County Public Works building located at:

**Douglas County Public Works, Room 129A**  
**526 Willow Dr**  
**Alexandria, MN 56308**

#### Directions

Take Broadway (Hwy-27/Hwy-29) to 5th Ave W. Turn left at 5th Ave W. Turn left at Willow Dr and look for signs to the Public Works meeting room. Please use the meeting room parking lot.

Please **RSVP by November 30, 2011**, to Shana Stevens via email at [shana.stevens@primewest.org](mailto:shana.stevens@primewest.org) or via fax to **1-320-335-5336**. Feel free to include any specific topics or questions you would like addressed.